# Frequently Asked Questions



# **Deadlines**

What is the deadline to register?

The application/registration deadline for all camp sessions is June 1st. The early registration and PK Discount deadline is May 1st.

# Payment

What does my tuition payment cover?

Tuition includes registration, room, meals, and all recreational activities.

What are the payment options?

Payments can be made by check or credit card. Students are not registered unless full payment has been made.

Checks can be mailed to the Network Office:

Attn: Student Ministries 10370 Citation Drive, Brighton MI 48116

Checks must be made payable to Assemblies of God, Michigan Ministry Network

## **Discounts**

Are there any discounts available?

*PK Discount*- \$100 off the registration fee. This discount is only applied to students whose parent is a Michigan Assemblies of God Credential holder and is <u>only applicable prior to</u> <u>the May 1<sup>st</sup> early registration deadline.</u>

# **Church Payments**

#### What if my church is paying for my child?

Churches that plan fundraisers or other financial assistance for their students, must contact the MSM office prior to May 1st to make payment arrangements and set up church codes. Student and payment details will be required.



# **Refund Policy**

Am I able to get a refund if my child registers and is unable to attend?

Refunds of all but \$60.00 will be made only if Michigan Student Ministries is notified in writing of your cancellation at least **one week PRIOR** to the Monday of the camp you are registered for.

Registrations minus \$60.00 will be transferable for a following camp season **ONLY within 2 weeks** post camp. After this date, all registration fees are non-refundable or transferable.

Cancellation notifications must be sent to michigancamps@aogmi.org.

# **Capacity**

Are camps operating at a limited capacity?

We are currently operating at full capacity for staff and students for all camp sessions. Students who have applied after a session has become full have the option to be placed on a waitlist. You will be contacted individually if we are able to accommodate you for any of the camp sessions.

## **Camp Registration Software**

How do I register my child for camp?

Registration is an online process. We are currently using CampMinder software.

Registration Link: https://assemblyofgod.campintouch.com/ui/forms/application/camper/App

**New Registrants:** You will need to create a new user account using a valid email address and a password of your choosing to begin the registration process.

**Returning Registrants:** You must log into your account using the email address and password you provided last year. If you have forgotten your password you can request a reset link using you're the email associated with your account. <u>https://assemblyofgod.campintouch.com/v2/login/login.aspx</u>

If you require assistance with setting up your account, please contact the MSM office at <u>michiagancamps@aogmi.org</u> or call 303-444-2267 ex. 3.

## Camp T-shirts

Where can I purchase a camp shirt for my child?

Camp t-shirts will be available for purchase onsite at the camp grounds. T-shirts are no longer available for pre-order on the camp registration.



#### <u>Masks</u>

Will my child be required to wear a mask?

The decision to wear a mask is at the discretion of the individual. Masks are currently not required.

For more information, please see the MSM Health and Safety Commitment.

## **Sessions**

What is the difference between Kids Camps 1 and 2?

Kids camps 1 and 2 at FaHoLo are operated in the same way. The only differences are the dates and some of the staff.

What is the difference between Junior/Senior High sessions 1 and 2?

The two sessions of Junior/Senior High camp at Lost Valley are operated in the same way. The only differences are the dates and some of the staff

## Food

#### My child has special dietary needs. Am I able to send meals for them?

Yes, non-perishable food items only. Campers are allowed to bring outside food for **self-consumption**, provided they are individually wrapped or sealable, not in glass containers and do not require heating, reheating, processing, refrigeration, or temperature control and do not have pungent odors. Inform the Group Leader of any food items once you get to your room. The campground has multiple dining options, including choices to help accommodate campers with special dietary needs.

ALL special dietary needs must be provided on the Health Form by the registration deadline to be accommodated.

Please note: Nut products are NOT permitted at Camp. Many of our campers have nut allergies, so please do not send your camper with any food that may contain nuts or any products that contain peanuts or tree nuts!

(We are unable to ensure that all food brought to camp does not contain nuts)